



Is it safe for me to pursue child support?

If we are aware of your safety concerns, we can help.

- If you cannot safely receive mail at your address, the court can permit use of an alternate mailing address.
- You can request to appear in court by telephone or video, instead of in person.
- You can request that the court not reveal your location, residence, or employer, among other precautions.
- Your laboratory appointment for genetic testing to establish parentage can be scheduled separately from the other parent.
- Your child support case can be marked to keep your personal information confidential.

New York State’s Child Support Program is committed to making this process as safe as possible for parents and their children. It is important to have both parents contribute to the economic well-being of their children.

If you need to talk to someone immediately about safety:

NYS Domestic and Sexual Violence Hotline

Available 24 hours a day, 7 days a week, free, confidential, and available in most languages.

Highly trained advocates are available to talk confidentially with anyone experiencing domestic or sexual violence, seeking resources or information, or questioning unhealthy aspects of their relationship.



Scan the QR Code to access the Child Support Website

TEXT.
844.997.2121

CALL.
800.942.6906

CHAT.
OPDV.NY.GOV