Office of Temporary and Disability Assistance

NEW YORK STATE OF OPPORTUNITY.

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Governor	Commissioner	Executive Deputy Commissioner

General Information System (GIS) Message

Section 1

Transmittal:	20 TA/DC071 Upstate Only
Date:	July 06, 2020
To:	Subscribers
Suggested Distribution:	Commissioners, TA Directors, Staff Development, WMS Coordinators
From:	Jeffrey Gaskell, Deputy Commissioner Employment and Income Support Programs
Subject:	Training for the myBenefits e-2921
Effective Date:	Immediately
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Attachments:	None

Section 2

The purpose of this General Information System (GIS) message is to inform social services districts (districts), outside of NYC, of the training schedule for the E-2921 electronic Temporary Assistance (TA) Application process that will be available on myBenefits beginning July 17, 2020.

Training will be provided through a series of one-hour WebEx sessions with district staff. These sessions will be held twice daily to accommodate district worker schedules. The schedule for the training is as follows:

July 13, 2020 – 1:00 PM

July 14, 2020 – 9:00 AM and 1:00 PM

July 15, 2020 - 9:00 AM and 1:00 PM

July 16, 2020 - 9:00 AM and 1:00 PM

July 17, 2020 – 9:00 AM

Upstate Systems Bureau Training staff will reach out to each social service district prior to July 13 to schedule this training for each district. During these calls, training staff will discuss the upcoming release, talk about workflow, answer any questions and schedule the district for a session.

During the WebEx training sessions, training staff will introduce and discuss the specifics of the e-2921, demonstrate how to retrieve the e-2921 using the myWorkspace Intake Inbox and explain how the e-2921 will assist the worker by auto-registering and auto-populating selected fields in myWorkspace.

Additional information about this new electronic application, including a forthcoming Administrative Directive, will be provided shortly.