## 2025-Summer EBT Quick Facts OTDA.ny.gov/SummerEBT – Most complete and up-to-date information

In 2025, New York State is once again operating **Summer EBT**, a program that provides low-income families with food benefits to help buy groceries during the summer when kids might not have access to school meals. Most eligible children will be automatically enrolled in Summer EBT; however, some families may need to apply.

**Benefit Amount** – Each eligible child will receive \$120 in Summer EBT food benefits in 2025. This is a one-time payment for the entire summer.

**Benefit Timing** – Benefits will begin to be issued in mid-June and continue throughout the fall. Visit <a href="https://orcharch.org/nc/2007/SummerEBT">OTDA.ny.gov/SummerEBT</a> for current information on when benefits will be issued.

**Benefit Expiration** – Summer EBT food benefits will remain on the Summer EBT card for **122 days** after the date they were issued. After 122 days, all unused benefits are **removed** from the card. Once removed, benefits **cannot** be restored. Summer EBT benefits are also **not** replaceable if stolen.

Application – Most children do not need to apply. For those who do, the application is available online now. A parent/guardian only needs to complete **one** application for all children in the household. Applications must be submitted by **September 4, 2025**, to be considered for the 2025 Summer EBT benefit. For the online portal visit: <a href="mailto:SummerEBT.ny.gov">SummerEBT.ny.gov</a>. For paper applications available in multiple languages, visit: <a href="https://otda.ny.gov/programs/summer-ebt/#apply">https://otda.ny.gov/programs/summer-ebt/#apply</a>. A child can establish eligibility for Summer EBT 2025 at any time during the period of eligibility, **July 1, 2024 – September 4, 2025**.

**Household Communication** – For children who are **automatically enrolled** (and do not need to apply), a letter will be mailed to those households. These letters will be sent starting in early June and continue through the summer.

- Letter for children getting benefits on a new Summer EBT card: otda.ny.gov/newcard
- Letter for children getting benefits on an existing Summer EBT card: otda.ny.gov/existingcard
- A letter will also be mailed to households that applied for benefits with their application determination, either approved or denied. These letters will arrive on a rolling basis.
- Households will also be notified that benefits have been issued via text message issued by OTDA (OTDA text short code 696832). Households who have not spent all of their Summer EBT benefit will also be notified to use their benefit before it expires, using the same short code.

If a family has questions about a letter they have received, they can call the Summer EBT Helpline at **1-833-452-0096.** If all lines are busy, the caller should try to call back at an "off hour" (i.e. early in the morning, later in the day, or on a Saturday). Please **DO NOT** give callers the OTDA SNAP Bureau phone number for Summer EBT questions.

**Summer EBT benefit cards** – Each child will have their own Summer EBT card. Benefits are not issued on family SNAP EBT cards. Families should keep their Summer EBT cards after benefit use because future benefits will be added to the same card each year the child is eligible for Summer EBT. Children who used any of their 2024 Summer EBT benefits and those who requested a replacement card for 2024 Summer EBT will have their 2025 benefits loaded onto the **existing** card. Children who did **not** use any of their 2024 benefits or are new to Summer EBT will receive a **new** Summer EBT card in the mail for 2025.

**For replacement cards** – If the child received a letter that they are receiving a Summer EBT benefit on an existing card, and they no longer have that card and need a replacement, they can order a replacement card by calling **1-888-328-6399** and following these instructions: **otda.ny.gov/card-replacement**. **Families should ONLY** call the Summer EBT Helpline if they have moved or don't remember their PIN.

**Summer EBT Helpline** – 1-833-452-0096 Automated information available 24/7

Agent support available

Monday through Friday 8:30 a.m. to 5 p.m.

**Beginning June 2** 

Monday through Friday 8:30 a.m. to 8 p.m. Saturday 9 a.m. to 3 p.m.