



Office of Temporary and Disability Assistance

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General Information System (GIS) Message

Section 1

Transmittal:	25DC045 Upstate and New York City
Date:	June 27, 2025
To:	Subscribers
Suggested Distribution:	Commissioners, HEAP Coordinators, Temporary Assistance (TA) Directors Supplemental Nutrition Assistance Program (SNAP) Directors Welfare Management Systems (WMS) Coordinators
From:	Upstate Systems Bureau Employment and Income Support Programs (EISP)
Subject:	SDX/CDX Daily File Delay due to RECON
Effective Date:	Immediately
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	SSP Questions – SSP Bureau 518-474-9322 or otda.sm.ssp@otda.ny.gov
Attachments:	N/A

Section 2

Every quarter, the federal Social Security Administration (SSA) sends OTDA a Reconciliation file to update data in the Welfare Management System (WMS) that was missed on the Daily files. During this process, the Daily SDX files are withheld until the Reconciliation is complete.

This message is to inform you that, as a result of the typical two-week processing period for the Reconciliation file, it is anticipated that Daily SDX processing will resume on Monday July 7th, 2025.

Once resumed, multiple Daily SDX files will be processed each day until the backlog has been depleted. We appreciate your patience while the Daily SDX files are paused and encourage you to reach out if you have any further questions.