

3 Easy Ways to Pay Your Child Support



By Mail

Check or money order payable to **NYS Child Support Processing Center**. **Do not send cash.**

Mail to:

NYS Child Support Processing Center
PO Box 15363
Albany, NY 12212-5363

Include the following:

- Your full name
- Case Identifier(s) (e.g., AB12345B1) and name of county handling each child support case.
 - This number is printed on court documents or official notices from the child support agency.



In Person

MoneyGram® – pay with cash at participating retailers (including CVS and Walmart).

- Requires New York Receive Code **14690**.
- \$3.99 for in-person cash payment.
- Payments process in about 2-5 days.

Local child support office – some local offices may accept cash, checks, and/or money order payments. To find the address of your local office visit **childsupport.ny.gov**.



**Office of Temporary
and Disability Assistance**

childsupport.ny.gov

888-208-4485 (TTY 866-875-9975)

Pub-5116 (Rev. 03/23)



Online

ExpertPay.com – Pay with credit or debit card, directly from your bank account (direct debit) or with a PayPal account.

- \$2.50 one-time registration fee for all payment types.
- No transaction fee for direct debit payments.
- 2.95% fee for PayPal and credit/debit card payments (with a maximum service charge of \$60).
- Payment processing times depend on the payment method:
 - Direct debit: Up to **4 business days**.
 - PayPal and credit/debit card: **Next business day** for payments made before 5 PM Eastern Time.

ChildSupportBillPay.com/NewYork – Pay with credit or debit card, Digital Wallet (Visa Checkout, Masterpass™, Amex MOVE), PayPal and PayPal Credit, Venmo, Apple Pay, Samsung Pay, or Google Pay.

- There is a 2.90% fee for each transaction (with minimum fee of \$4.95).
- To set up recurring payments, register at **ChildSupportBillPay.com/NewYork** and pay online with a credit card or debit card.
- Payment processing time: **3 business days**.

MoneyGram.com – Pay with a debit or credit card.

- Requires New York Receive Code **14690**.
- Fee is \$3.99 for Credit or Debit Card payments.
- Payments process in about 2-5 days.

County Child Support

NY Case Identifier/Account Number: _____

Obligation Amount Due: _____

Frequency: _____
weekly biweekly semimonthly monthly

First Payment Date: _____

You are required to make payments until your employer starts to send them.